Securing and Protecting Content in Power BI

Melissa Coates

Data Architect | Consultant | Trainer CoatesDataStrategies.com





Slides & recordings: <u>CoatesDS.com/Presentations</u>

Content last updated: February 22, 2023

Melissa Coates





Owner of <u>Coates Data Strategies</u>

Data architect specializing in Power BI governance & administration

Author of **Power BI Adoption Roadmap**

Author of Power BI Implementation Planning

Creator of **Power BI Deployment & Governance** online course

Power BI Deployment & Governance

Governance Adoption & data culture Center of Excellence Data architecture Content management Data trustworthiness Security & protection System oversight



Comprehensive set of video recordings Live group Q&A sessions Live hands-on workshops Customizable templates Recommended actions Access for 6 months

Agenda Securing and Protecting Content in Power Bl

Time	Торіс	Demos
Part 1: 1:00 – 2:00	Building blocks: security & info protection	Sensitivity labels & DLP scan
	Users, groups & service principals	Group owner
	Workspace roles	Workspace roles
	App permissions	App audiences
2:00 – 2:15	Open Q&A #1	
2:15 – 2:30	Break time	
Part 2: 2:30 – 3:30	Per-item permissions	Sharing links & direct access
	Request access workflow	Access requests
	Dataset permissions	Dataset perm & inheritance
	Data discovery	Data hub & discovery
	Different data based on user identity	
	Security strategies & suggestions	
3:30-4:00	Open Q&A #2	
Eastern time zone		Melissa Coates



Links to Materials Securing and Protecting Content in Power Bl





Questions We Want To Answer Securing and Protecting Content in Power BI

Awareness of the most important concepts:

- ✓ How security needs affect the workspace design approach
- ✓ When to use app permissions vs. workspace roles vs. per-item sharing
- ✓ How security settings are inherited
- ✓ How sharing links work
- ✓ How direct access sharing works
- ✓ Ways to use app audiences
- ✓ When to use the 'build' or 'write' permission for a dataset
- ✓ How the 'discoverable' setting for a dataset is helpful
- ✓ How the 'request access' workflow works
- ✓ When row-level security is necessary
- ✓ How information protection correlates with security

Things We Don't Have Time to Cover Securing and Protecting Content in Power Bl

Important topics...but out of scope due to time:

- Dataflow & datamart permissions
- Cross-tenant dataset sharing
- Scorecard & metric permissions
- Strategies for external users
- E-mail subscriptions
- Gateway & data source security
- Azure Active Directory: identity management & authentication
- Networking: secure virtual networks & private links
- Power BI Report Server security options
- Content embedded in other applications
- Information protection & DLP (in detail)
- Microsoft Purview integration & permissions



Target Audience Securing and Protecting Content in Power BI

Self-service users who publish & manage content





Admins, Auditors

People who need to understand settings & usage of Power BI so they can audit them





Building Blocks: Security & Information Protection

How Do We Protect Data?





Permissions Managed by Content Creators/Owners



Permissions Managed by Administrators





Terminology

Sharing

A specific feature in which permissions are set for one individual item. Watch out if the term "sharing" is used literally or generally.

Distribution

A general term for the delivery of content for others to consume.

Collaboration A general term for people working together. Ex: data modeler, report designer, and quality assurance.



Layers of Security in Power Bl

Permissions for a Collection of Items

Permissions for Individual Items



Layers of Security in Power Bl





Security Inheritance

Conceptually -- the same idea as folders and file security:



Security Inheritance in the Power BI Service





What's NOT Security?





Show/hide report pages

- Not "real" security
- It does improve the user experience while navigating reports in the Power BI service
- Still shown if a user gets the URL, or opens in Desktop



- Not "real" security
- A nice user convenience when navigating the model

Viewing Reports & Datasets







For more info, see Power BI Adoption Roadmap: <u>Content ownership & management</u>

Who is Consuming the Content?



For more info, see Power BI Adoption Roadmap: <u>Content delivery scope</u>



Security for Self-Service BI: It's a Balance









Access Control



What level of access is necessary? View only? Update? Delete? Who determines the correct level of access control?



Principle of Least Privilege

What's the minimum access necessary for someone to do their job, or complete a task?



Data Democratization



Do we make *using* the data as much of a priority as *protecting* the data?

Credit for this idea: Laura Madsen, author of <u>Disrupting Data Governance</u>

Where Does Information protection Information Protection and Data Loss Microsoft Purview Sensitivity Sensitive **Prevention Fit In?** labels information types Compliance Portal Data loss prevention **For more info see Power BI DLP** policies Real-time monitoring Implementation Planning: for Power BI and DLP for Power BI Info Protection & DLP Microsoft Microsoft Azure Purview Defender AD **Compliance Portal** for Cloud Apps Conditional Access App Control



Terminology

Sensitivity Labels

A set of labels that classifies content. Like a tag that indicates the value of the data and its corresponding policies: what can you do –or not do– with this data?

Ex: Highly confidential General internal use



Sensitive Information Types

Identifying data that's more sensitive (not all data is the same...some is inherently more sensitive).

Ex: Bank account # Customer license # Credit card #





Sensitivity labels DLP scan results



How Info Protection Correlates to Security

Power BI Service:

Sensitivity labels do NOT affect access to content. See <u>release plan</u> for Purview DLP





Power BI Desktop, XLSX, PPTX, and PDF exports: *If encrypted:* sensitivity labels **DO** affect access to content. Only authorized users can open protected files.



Defender for Cloud Apps:

Can prevent some actions in real-time (like downloading a file)



Users, Groups & Service Principals



Who We Can Grant Permissions To





Content Creators & Consumers

Service
PrincipalOne automation
(Azure AD app)

Scheduled Operations



Types of Groups We Might Need for Power Bl





What segments of users are allowed / disallowed to use certain **features**? *Ex: Tenant settings & rolling out changes gradually*



Why Use Groups Instead of Individuals?

Maintain members in one place

Supproved accuracy (or more easily fixable)

Solution Delegate managing members to a group owner





Why Use Groups Instead of Individuals?

- Solution Lots of ways to use groups efficiently or in an automated way. Examples:
 - ✓ Dynamic group membership
 - ✓ Group-based licensing assignment
 - ✓ Nested groups
 - ✓ Azure AD roles assigned to a group
 - ✓ Privileged identity management (PIM)





Managing Security with Groups Primary Purpose:

Microsoft 365 Group

Collaboration (ex: SharePoint & Teams)

Security Group Granting access to resources

Mail-Enabled Security Group

Granting access to resources + sending email notifications

Managed in Exchange

Distribution Group

Sending broadcast email notifications to a list of people


Managing Security with Groups Allows **Power Bl** Includes **Dynamic Power BI Tenant Members Permissions** Email **Settings** Microsoft 365 Very limited Group A lot of settings Security Group \checkmark Mail-Enabled \checkmark Most settings Security Group Distribution \checkmark Some settings Group



Groups: Watch Out For

Not every type of group works with every type of permission in Power BI.

Common issues:

- Some settings require an email address
- M365 groups are NOT supported for:
 - Per-item sharing RLS or OLS
 - Subscriptions

Tenant settings



Groups: Watch Out For

Existing groups that align with the org chart structure don't always work for BI. Be prepared to create new groups.

If managing group members *MUST* go through IT, and there's a big delay, users will do something else to keep moving. *Tip:* Allow decentralized group owners. *Tip:* Create a process to respond fast to requests.





Power Bl Workspace Roles

Personal workspace My workspace One owner

A Power BI administrator can get access to a personal workspace for 24 hours

I For more info about workspaces, see Power BI Implementation Planning: <u>Workspaces</u>



Purpose for Workspaces Purpose #1: Store & organize content





Purpose for Workspaces Purpose #2: Collaboration on content





Purpose for Workspaces

Purpose #3: Content distribution for small / informal teams







Purpose:

Distribution for small, informal teams

Collaboration

among team members for content editing, testing, deployment

Supporting Different Groups of Users





Workspace Organization Will Effect Security



Data Author Permissions





Data authors: Workspace role: admin, member or contributor OR The 'write' permission on the individual dataset

Report Author Permissions





Security Advantages of Separate Workspaces



- Clarity on who may edit vs. view: helpful when separate people are responsible for data vs. resports
- No over-provisioning of permissions; no reliance on the "honor system" for who may edit content

□ Row-level and object-level security works for report authors who only have view permissions on the dataset

More info: <u>CoatesDS.com/blog/5-tips-for-separating-power-bi-datasets-and-reports</u>

Workspace Planning Criteria			
What is the content?	Subject area / topic / purpose		
	Level of sensitivity		
O Who is the content	Content delivery scope / security boundary		
delivered to?	License mode (Pro / PPU / Premium) & features		
	Licensing needs & integration w/ other services		
	Intentions for app distribution		
B How will the content be	Content ownership & management		
managed & by whom?	Separation of data vs. reports & visuals		
4 How will the content be deployed?	Separation of dev / test / prod		
	Application lifecycle management (ALM)		
	Data sovereignty & storage needs		
More info: <u>CoatesDS.com/blog/pbi-workspace-planning</u>	Other technical limitations		

Workspace Roles: Exceptions to How They Work Permission: Contributor Viewer **Member** Admin Targeted to: Content Report **Content creators** admins consumers A couple of exceptions to what your content creators can expect



Workspace Roles: Exceptions to How They Work

Workspace setting:

Tenant setting:

Dataset publishing

Contributors to update app

Settings Sales Analytics				
About	Premium	Azure connections		
Advanced 🔨				
Workspace OneDrive				
(Optional)				
Develop a template app Template apps are developed for sharing outside your organization. A template app workspace will be created for developing and releasing the app. Learn more				
Security settings				

Allow contributors to update the app for this workspace

Dataset Security

 Block republish and disable package refresh Disabled for the entire organization

Disable package refresh, and only allow the dataset owner to publish updates.



Apply

① Only the dataset owner will be allowed to publish updates, this includes deployment pipeline dataset updates.

Cancel

(i) This setting applies to the entire organization



Personal Workspace: Watch Out For

- Do not store mission-critical content in a personal workspace.
 - Only one owner can manage content in a personal workspace. This represents risk (even though an administrator can access for 24 hours).
 - *Tip:* Use personal workspaces for learning, work in progress, temporary analysis, etc.



Workspace Roles: Watch Out For

Too many people who can edit content in a workspace = risk of unapproved changes or modifications outside of your normal process.

Workspaces which are broadly defined with a lot of unrelated content. It means you'll have to rely more heavily on per-item sharing.



Workspace Roles: Watch Out For

The dataset 'build' permission is automatically granted to all workspace contributors, members, and admins.



Row-level security is *ignored* for anyone who has edit permission for the dataset:

- Workspace contributors, members, and admins
- Dataset write permission



Power Bl Organizational App Permissions



Purpose for Power BI Organizational App

- Broad content distribution scenarios to a large # of people
- More formal content distribution scenarios



One App Exists Per Workspace





For content consumers

Workspace Roles are 'Sort Of' Inherited



For content authors

For content consumers

Permissions & Content are Deployed Together



Audiences: Mix & Match Consumer & Content





App audience permissions



Apps: Watch Out For





Apps: Watch Out For

App permissions AND content are published at the same time.

Tip: Mitigate this issue by using security groups instead of individual users for app permissions.

The one exception: If you approve app access from a pending request, that's the only way to deploy app permissions without changing content.



Apps: Watch Out For

New content isn't automatically added to an audience. Each new item needs to be explicitly unhidden for an audience.

This is good because new content can't accidentally "sneak into" the app.



Time	Торіс	Demos
Part 1: 1:00 – 2:00	Building blocks: security & info protection	Sensitivity labels & DLP scan
	Users, groups & service principals	Group owner
	Workspace roles	Workspace roles
	App permissions	App audiences
2:00 – 2:15	Open Q&A #1	
2:15 – 2:30	Break time	
Part 2: 2:30 – 3:30	Per-item permissions	Sharing links & direct access
	Request access workflow	Access requests
	Dataset permissions	Dataset perm & inheritance
	Data discovery	Data hub & discovery
	Different data based on user identity	
	Security strategies & suggestions	
3:30-4:00	Open Q&A #2	
Eastern time z	rone	



Break Time We restart in...

Agenda Securing and Protecting Content in Power Bl



Eastern time zone



Per-Item Permissions
Purpose for Per-Item Permissions

- Assign permissions directly to an individual item.
- They're also inherited from:
- Workspace roles
- App permissions

















Sharing experience Report links Report direct access Chart sharing

When to Use Per-Item Sharing



Per-item sharing is most suitable when:

□ You want to provide read-only access to only 1 item BECAUSE

- □ You do *not* want the recipient to view everything in workspace OR
- □ You do *not* want the recipient to view everything in an app

Think of sharing as an 'exception' to workspace roles



When to Use Sharing from 'My Workspace'



□ You want to provide read-only access to 1 item BECAUSE

□ You have non-critical, informal, or temporary content that's appropriate for storing in My Workspace

Use sharing from My Workspace sparingly

Per-Item Report Permissions



To support report authors: use workspace roles instead!





Overuse of per-item permissions because the 'share' buttons are very prominent in the Power BI service. Less experienced content creators might not know when to use workspace roles or app permissions instead.



Tedious and error-prone if changes are needed for many items (especially if individual users are used instead of security groups).

Users who get in the habit of assigning most permissions to individuals (vs. use of groups).



- Default "people in your organization" sharing link.
 - *Tip:* There's a tenant setting to disable this option.
 - *Tip*: Mitigate this issue by using the API to find widely shared artifacts.



- Allowing 'reshare' to too many people.
- Allowing 'build' on the underlying dataset (when sharing a report) if it isn't necessary for report consumers.
- Extensive sharing from personal workspaces.



Request Access Workflow





Request Access Workflow



User Owner Submits a form to Clicks a URL Approves or request access declines the Discovers they don't have pending request permission





Request access workflow Pending requests



Custom Instructions for Requesting Access to a Dataset or Datamart

Helpful when:

- Approval is done by someone other than a dataset owner
- Tracking of access requests (who/when/why is required for compliance / auditing purposes

 An existing form / process / workflow already exists

2	Request access
	Select how users will request permissions to access content from this dataset. Learn more
	O A request for build permissions is sent in an email to the dataset owner
	 User requesting access will get the following instructions
	(i) Your email address will be visible to users requesting access.
	Instructions *
	For standard sales reporting of MTD/QTD/YTD, we'd like for you to use this dataset which is certified. Please request access to the dataset by completing the form located at https://SalesDataRequestForm.com. You will be asked for a brief business justification, and the manager of the Center of Excellence will be required to approve the request as well. Access will be audited every 6 months.



- Users can request access to:
 - Most individual items
 - Apps

4

The built-in workflow encourages overuse of per-item permissions.



There's no request access workflow for a workspace. The user receives a "sorry you don't have access" message.



- If you have an internal process (ex: to use groups instead of individuals), the person receiving the access request will need to know to:
 - 1. Decline the request.
 - 2. Instead add the person to a group.



Currently, only datasets and dataflows have a custom message to request access. Ex: to direct users to a form instead.



Dataset Permissions

Shared Datasets

Intended for reuse by reports & models





Multiple 'Layers' of Permissions Needed





Per-Item Dataset Permissions









Dataset-Level Permissions: Two Types



Inherited only: links CANNOT be configured directly for a dataset

Stays 'tightly coupled'



Can be configured directly for a dataset

NOT 'tightly coupled'







Dataset Permissions Inheritance

Managing Permissions for Content Creators



Dataset 'build' allows: Create a new report Create a composite model Use Analyze in Excel Query with XMLA endpoint

External Sharing of Datasets



Sharing data with external partners, customers, vendors, consultants, etc.





Dataset Permissions: Watch Out For

The 'build' and 'write' permissions are enabled by default when granting dataset permissions.

Tip: Every content creator should be taught how to know what's really necessary to provide (i.e., why the principle of least privilege is important). Use governance guidelines and policies as necessary.



Dataset Permissions: Watch Out For

Granting the 'build' permission for the underlying dataset can be done while sharing a report or publishing an app. However, it's not that common that the consumers and creators are the exact same group of people.

- *Tip:* Get in the habit of managing/reviewing/auditing:
- Dataset permissions (separately from)
- Report permissions



Dataset Permissions: Watch Out For

If the dataset is in a different workspace than the app, the 'build' permission can't be automatically granted when you're publishing an app.

Tip: Get in the habit of managing/reviewing/auditing:

- Dataset permissions (separately from)
- Report permissions



Datamart Permissions: Watch Out For

Datamart = Azure SQL DB + Dataset

- When sharing a datamart, sharing represents a little something different:
 - The ability to build content with the autogenerated dataset, AND
 - The ability to connect to the SQL endpoint



Datamart Permissions: Watch Out For

Datamart = Azure SQL DB + Dataset

Workspace roles get mapped to database-level roles in the Azure SQL DB. The database roles can't be managed from the database side though.



Data Discovery

How Do Content Creators Know a Dataset Exists? Sales Data Shared dataset: Analyze In Excel **DirectQuery** Live Connection Product Channel X≣ YTD Sales Departmental

Reports & composite models:

Sales by Inventory Sales Data Revenue Product Detail **Paginated report** Power BI report Excel report
How Do Content Creators Know a Dataset Exists?

Level 2 Search & browse in Power Bl Requires existing permissions

Metadata of existence is shown

Level 1 Ask a colleague



Data Hub Discoverable Property Custom Request Access





What Data Are Users Allowed To See?

Imported data:





What Credentials are Used to Retrieve Data & Populate a Dataset?





Different Data Results Based on User Identity



Row-level security: Which *rows* a user sees Object-level security: Which *columns* a user sees





Row-Level Security

What if we want different users to see a subset of the data?





Object-Level Security

What if we want different users to see a subset of the data?



Different Data Results Based on User Identity



Row-level security: Which *rows* a user sees Object-level security: Which *columns* a user sees



RLS and OLS:

- Are defined on the dataset!
- Impacts what data is shown to consumers on reports & visuals
- Based on members assigned
- Only applicable to viewers



If true = user can see the row.



The Default User Experience Is Different



The presence of RLS changes the default experience for users!

If at least one RLS role exists in a model:

A user must be mapped to a role in order to see data. For this reason, RLS is thought of as a "second layer of defense."

RLS for Consumers

Consumers: Workspace viewers & dataset read permissions



RLS for Content Creators



Creators: Workspace contributors/members/admins OR dataset write





Row-Level Security: Watch Out For RLS is *ignored* in Power BI Desktop.

RLS is *ignored* in the Power BI Service for users with edit permission to the dataset:

- Workspace contributors, members, and admins
- Dataset 'write' permission



Row-Level Security: Watch Out For

- To avoid a poor user experience, keep RLS role assignments the same as:
 - Dataset read permissions and/or
 - Workspace viewer permissions

Tip: You can think of RLS as a "second line of defense" for security. If someone is granted read access but shouldn't have been, they won't see anything if RLS is configured. But that's not the best user experience.



Row-Level Security: Watch Out For

If static RLS gets complicated to maintain, look into dynamic RLS to manage data-driven permissions.

Static rules: constants (ex: sales region = Midwest)

Dynamic rules: data-driven (DAX functions that return environmental variables: userprincipalname, customdata)

Tip: Create a database table, or a dataflow, for content creators to use as a single source for RLS rules.



Security Strategies & Suggestions



Content Creators vs. Consumers





Data



Authors Report Authors

Limit access to the workspace to those who are handling:

- Authoring
- Development
- Testing & data validations

App permissions for consumers



Provide access via an app for:Read-only consumers

Ways to Provide Permissions to Consumers



1st choice: App permissions

Best user consumption experience for distributing a set of reports & dashboards. Audiences provide flexibility to mix & match.

2nd choice: Workspace viewer permissions

Suitable for small teams that don't need an app & when viewers are allowed to see everything in the workspace.



3rd choice: Per-item sharing

Links or direct access per item. Sharing is like an 'exception' to workspace roles and needs to be maintained for every item.

Control Who Your Power BI Administrators Are



The Power BI administrator (service admin) is a very high privilege role.

Power BI administrators can:

- ✓ Update/delete workspace roles in the tenant
- ✓ Access personal workspaces
- ✓ Access all APIs and tenant-wide metadata
- ✓ Manage all tenant settings

Don't Forget Data Stored Outside of the Service



What's Your Data Culture?



Encourage a healthy data culture that:

- Understands that securing organizational data is everyone's responsibility.
- ✓ Values saying "yes and" rather than "no" as a default response.



Open Q&A

More Information from Melissa Coates



Slides: <u>CoatesDS.com/Presentations</u>



Power BI Governance Training: <u>CoatesDS.com/Training</u>

